



**MBQ-010-003204**

Seat No. \_\_\_\_\_

**M. B. A. (Sem. II) (CBCS) Examination**

**April / May - 2018**

**CCT - 10204 : Human Resource Management**

**Faculty Code : 010**

**Subject Code : 003204**

Time : **3 Hour**]

[Total Marks : **70**

**Instruction :** All questions carry equal marks.

1 Define Human Resource Planning (HRP) and explain its uses and benefits.

**OR**

1 Explain grievance handling procedure in detail.

2 (a) What are the various methods of performance appraisal ?

(b) Explain various types of training methods in brief.

**OR**

2 (a) Define Trade union. Why do employees join unions ?

(b) Explain in brief various Incentive programs.

3 Explain various forms of worker's participation in management.

**OR**

3 What are the various sources of recruitment ?

4 (a) What are the differences among job rotation, job enlargement and job enrichment ?

(b) Explain various factors affecting HRP.

**OR**

4 (a) Write short note on - Employee remuneration.

(b) Explain in brief various methods of training with their advantages and limitations.

- 5 Outline the impact of political-legal, economic, cultural and technological factors on HR function.

**OR**

- 5 Write short note : (any two)
- Employee referrals
  - Succession planning
  - Arbitration.
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